

BREMONT



CHRONOMETERS

Bremont Military & Special Projects Terms and Conditions

By placing an order with us, you are automatically accepting the Bremont Watch Company Military and Special Projects Division Terms and Conditions. To ensure the exclusivity and eligibility of Bremont Military & Special Project watches, the timepiece must be exclusively purchased by those who are eligible and who have been approved. The watch must **not** be bought with the intention of resale onto the open market within the first 3 years of ownership. If we are made aware of a watch sold within that 3 year period, we will inform the Organisation in charge of the Project, automatically cancel the watch warranty and reserve the right to refuse further watch orders from the customer who does not adhere to the Bremont Military Projects Terms and Conditions.

For Military watch orders, each individual placing an order will be asked to provide proof of military affiliation by using a military email address or providing information about service time. Further documentation such as military ID, DD214 form may also be requested (please redact any sensitive personal information or pictures from the information provided). All military information provided will remain confidential and only shared to the appropriate Military Project Panel.

For Special Project watch orders, each individual placing an order will be asked to provide some proof of eligibility (please refer to the order form) or other relevant training or certification documentation (please remove any sensitive personal information or pictures from the information provided). All information provided will remain confidential and only shared to the appropriate Project Panel.

Please note that subsidised watch prices for Military & Special Projects cannot be used in conjunction with any other offer.

Personal Engraving

All orders for Military Projects must feature a personal engraving to qualify for the military subsidised pricing quoted. Some Special Project watches must also feature a personal engraving. Bremont reserves the right to reject an engraving request if it does not meet our engraving guidelines.

Lead time

The lead time quoted is an approximate and is subject to change. No financial compensation will be offered for due dates being exceeded.

Order Amendments

No order amendments can be made once the order has been secured with a deposit.

International Shipments

The pricing quoted on the order form will state whether it includes shipping. For overseas and international shipping, dependent on the shipment location, Bremont will use FedEx, Royal Mail, DPD or DHL courier services and the final price of your order will be subject to local duties, GST, customs, import and VAT charges. To confirm the final pricing based on the shipment location, please contact the Military & Special Projects Team (military@bremont.com / specialprojects@bremont.com).

BFPO/APO Shipments

Further terms and conditions can be provided upon request.

Payment Method

Cash, all major Credit/Debit Cards, Bankers Draft or BACS Transfer are all acceptable methods of payment. All goods remain the property of Bremont until paid for in full.

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Cancellation Policy

A £50 cancellation fee will apply to orders cancelled prior to production (before being sent a final invoice). For cancelled orders post production (after being sent a final invoice) the whole deposit will be retained.

A cancellation must be requested via telephone, email, letter or in person (signature required). The deposit balance will be credited via the original means of payment if applicable, subject to any cancellation or administration fees within 14 days of Bremont receiving the request.

The cancellation policy for completed watch orders can be found under Payment Terms.

Payment Terms

Once an order has entered production, Bremont will provide a final invoice via email facilitating an online payment. A reminder will be sent once the watch is ready. The customer will be required to submit their payment within 28 days of receiving the watch completion email.

- If payment has not been received within 28 days, we will again contact the customer via email to remind them and send the invoice for a third time. We will at this time attempt to contact the client via telephone.
- Should a further 14 days pass after the third reminder, a letter to the billing address will be sent as a final reminder.
- If the customer does not make their final payment within 14 days of the final reminder letter being sent and no alternative payment method be arranged by the customer, the order will be cancelled, and the full deposit retained.

If you would like to set up a payment plan, please enquire via the Military Projects Team (military@bremont.com) for further information at the earliest opportunity. Please note that payment plans must be agreed with the Bremont Military Projects Team. Failure to comply with the agreed plan will result in the cancellation of the order. Payment plans of 4 months or longer will need to be agreed by Bremont within 30 days of placing your security deposit.

If for any reason the customer decides not to complete their order after having been informed that their timepiece has been completed, their deposit payment will be retained.

To view our **returns and exchange policy**, please visit: <https://www.bremont.com/pages/returns-policy-military>